

DELIVERY SERVICE AGREEMENT

This Service Delivery Agreement ("Agreement") is made and entered into on this ___ day of _____, 20___, by and between:

Company 1: _____

(Service Provider Company)

Hereinafter referred to as "Service Provider".

AND

Company 2: _____ **(Client**

Company / Restaurant / Shop) Hereinafter

referred to as "Client".

Both parties may collectively be referred to as the "Parties."

1. Purpose of Agreement

The purpose of this Agreement is to define the terms and conditions under which the Service Provider will deliver products from the Client's restaurants or shops to the Client's customers at their doorstep.

2. Scope of Services

- Collect orders from the Client's designated restaurant(s) or shop(s).
- Deliver orders safely and promptly to customers' locations.
- In case of order cancellation, the Service Provider shall return the items back to the Client's location.
- Handle deliveries professionally while maintaining product safety and customer satisfaction.

3. Delivery Charges

- Up to 10 kilometers: 1.000 Omani Rial (OMR 1.000) per delivery.
- For distances exceeding 10 kilometers, an additional charge of 0.100 Omani Rial (OMR 0.100) per extra kilometer shall apply.

Distance shall be calculated from the Client's location to the customer's delivery address.

4. Cash on Delivery (COD) Settlement

- The Service Provider shall collect payment from customers on behalf of the Client.
- The total collected COD amount for each day shall be transferred to the Client by 12:00 AM (midnight) of the same day.

- A delivery and payment summary may be provided upon request.

5. Responsibilities of the Service Provider

- Ensure timely pickups and deliveries.
- Maintain professional conduct with customers.
- Safeguard cash collections until settlement.
- Return cancelled orders to the Client promptly.
- We will deliver your order within 30–60 minutes

6. Payment Terms

Delivery service charges shall be settled between the Parties as mutually agreed (daily / weekly / monthly), unless otherwise specified in writing.

7. Agreement Duration

This Agreement shall commence on _____ and shall remain valid until terminated by either party with 30 days written notice.

8. Termination

Either Party may terminate this Agreement if:

- The other Party breaches any material term of this Agreement.
- Services are consistently not performed as agreed.
- Written notice is provided as per Clause 8.

9. Liability

The Service Provider shall exercise reasonable care during delivery but shall not be liable for losses resulting from improper packaging provided by the Client or circumstances beyond reasonable control.

10. Confidentiality

Both Parties agree to keep business information, pricing, and operational details confidential unless disclosure is required by law.

11. Governing Law

This Agreement shall be governed and interpreted in accordance with the laws of the Sultanate of Oman.

12. Entire Agreement

This document constitutes the entire agreement between the Parties and supersedes all prior discussions or understandings.

13. Signatures

Service Provider (Company 1)

Name: _____

Authorized Signature: _____

Date: _____

Client (Company 2)

Name: _____

Authorized Signature: _____

Date: _____